

Improvements in Quality Control and Enforcement

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Vision Zero Key Components

| Communication: Promote Voluntary Compliance | Quality Control/Due Process: Ensure Accuracy/Fairness | Enforcement: Achieve Compliance for Scofflaws |
|--|---|--|
| <ul style="list-style-type: none">- Road Signage- Public Messaging- Public Service Announcements- Word of Mouth | <ul style="list-style-type: none">- Photo Review- Hearings | <ul style="list-style-type: none">- Bills- Penalty- Filing Judgement- Collection Agency Referral- Booting/Towing |

GOAL: Change behavior. Safer driving reduces deaths and injuries

Hearings: Automatic Dispute Program

- DOF's Office of the Parking Summons Advocate (OPSA) provides specialized assistance to victims of **lost, stolen, counterfeit, and altered license plates** and identity theft relating to vehicle registration.
- To be eligible, a victim must have five or more summonses dismissed by an Administrative Law Judge with sufficient supporting evidence of fraud.
- Once enrolled, OPSA will monitor for any new summonses issued to the unauthorized registration or license plate and will proactively submit hearing requests on the victim's behalf.

Altered Plate Example

- EMT surrendered EMT plates in 2023 but continued receiving camera violations from a fraudulent duplicate.
- OPSA added plate to tow list and enrolled victim in the Automatic Dispute Program.
- The City towed the fraudulent vehicle; altered plate returned to DMV.
- Suspect arrested (10/27/25) for Criminal Mischief and Possession of a Forged Government Document.

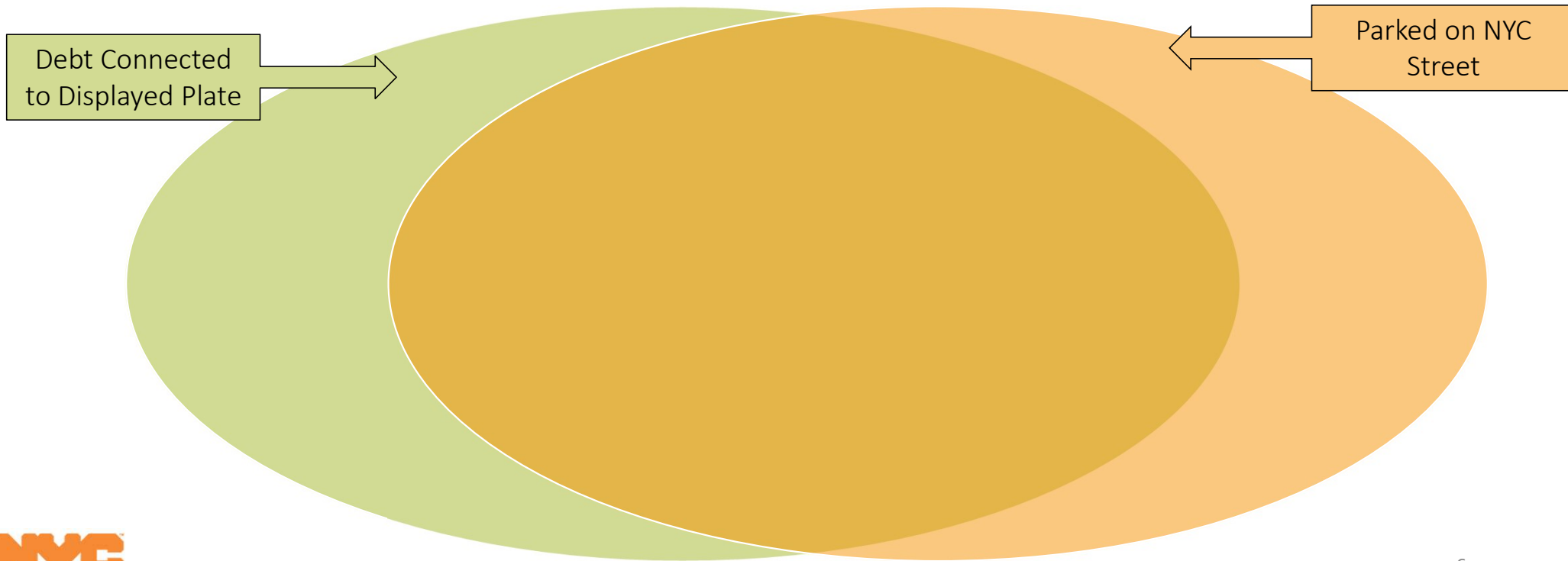
“Star Trek” Counterfeit Plate Example

- Victim surrendered plate “NCC 1701” in 2020 but began receiving parking and camera summonses in Oct 2022.
- The plate number was used on multiple vehicles, including a motorcycle.
- Investigation found counterfeit NCC 1701 plates sold online resembling official DMV format.
- “NCC 1701” references the USS Enterprise from *Star Trek*.
- OPISA assisted in disputing and clearing 179 summonses, fully resolving the case.

She Turned in Her ‘Star Trek’ License Plates, but the Tickets Kept Coming



Required Elements for Booting/Towing



Three Debt Aggregation Methods

| Method | By Plate ID | By Owner ID | BY VIN Number |
|------------|---|---|---|
| Definition | All NYC violations issued against plate | - All NYC violations issued against all state-owned cars by motorist | - All NYC violations issued against all motorist's cars regardless of state |
| Challenges | Motorist w/ Multiple cars | - Only issued by NY & NJ - Doesn't Aggregate for cars registered in different states | - Extra review required for possible previous car owner |

VIN Consolidation Example

- Inactive plate with large debt amount was combined with PA plate with modest debt but more recent tickets, using VIN# and car make.
- The same name and address was used for the NY and PA plate registration with DMV.
- Vehicle towed in 2025 with combined judgment debt of over \$50,000.

| Plate | State | Status |
|---------|-------|----------------------------------|
| XXXX057 | PA | Recently inactive at time of tow |
| XXXXEEN | NY | Long inactive at time of tow |

Vehicle and Traffic Law (VTL) Legislation

- Section 238 of the VTL requires violations to include the "plate designation and the plate type as shown by the registration plates of said vehicle"
- DOF Proposal:

Authorize ticket agents in NYC to issue a parking violation to a "vehicle that has no such registration plate... or if such registration plate is concealed or obscured, the vehicle identification number may be inserted in such notice in place of the plate."